Appendix 1: Health & Wellbeing Outcome Indicators 2018/19

		Target	Q1	Q2	Q3	Q4	RAG	Comments
	Priority 1: Good Mental Health							
1.1	Percentage of library users who report a positive impact on health and wellbeing due to library's services and activities.	86%	94%	96%	99%	95%	G	This target has been consistently exceeded throughout the year.
1.2	Percentage of adults referred for safeguarding (such as abuse or neglect) whose expressed outcomes are fully or partly met	Above the 2017/18 Inner London Average: 91%	100%	71%	100%	100%	G	During the year, 22 safeguarding conversations were held, of which 15 were asked for their Making Safeguarding Personal (MSP) expected outcomes. All reported that these were fully or partially met.
1.3	Adult social care service users who reported a good quality of life	Above London Average	n/a	n/a	n/a	19.3 (Users)	G	Reported quality of life is out of 24 points. There has been a significant improvement made with users in the last 2 years. In 2018-19 user score was 19.3 compared with 18.1 in 2016-17. This is above London average.
1.4	Adult social care service carers who reported a good quality of life	Above London Average	n/a	n/a	n/a	7.5 (Carers)	G	More work is required to improve carer support as this measure dropped from 7.7 in the previous survey to 7.5. This is still above the London average.

			Target	Q1	Q2	Q3	Q4	RAG	Comments
									Priority 2: Healthy Urban environment
2.1	New social homes	Number of planning consents	3	0	3	3	3	G	The quarterly figures are cumulative for the year. Housing colleagues have noted 'Good progress has been made with the delivery of 10 flats at Middlesex Street, and extensive consultation is taking place at Sydenham Hill where it is intended to deliver 130+ flats.'
		Number of construction starts	92	0	10	56	66	A	
		Number of completions	13	0	0	0	0	R	
2.2	Reduced number of people deemed 'living on the streets'		Less than 46	34	30	66	74	R	There has been a significant increase in the LOS population in 2018-19. There is movement of rough sleepers across Borough boundaries, including entrenched rough sleepers.
2.3	Proportion of City housing stock meeting 'decent home' standard		89% (2016/17 London average)	n/a	n/a	n/a	100%	G	This exceeds the London average.
2.4	Annual fire risk assessments		100%	n/a	n/a	n/a	100%	G	Annual target has been met.

Priority 3: Effective Health and Social care integration

		Target	Q1	Q2	Q3	Q4	RAG	Comments
3.1	Reduction in delayed transfers of care (discharge) from hospital – NHS	182 (annual)	89	103	16	58	R	DTOCs attributed to the NHS at 305 over 2018-19 have exceeded the annual target of 182 by a significant amount.
3.2	Reduction in delayed transfer of care (discharge) from hospital – ASC	73 (annual)	10	0	7	0	G	DTOCs attributed to the City of London at 17 were significantly below the annual target of 73.
3.3	Proportion of people who require less support following a period of reablement	78% (2016/17 National Average)	100%	100%	83%	100%	G	In 2018-19, 28 people required less support following reablement, with 15 (54%) requiring no support.
3.4	Reduction of average cost of residential social care	£906.18 during 2017/18	£673.39	£741.24	£688.94	£688.15	G	There has been a significant reduction compared to 2017-18.
3.5	Increased proportion of new rough sleepers who sleep out just once	76%	76%	59%	76%	70%	A	Although the number of new rough sleepers in the period was lower than Q3, the number in Q4 is still substantially greater than earlier quarters in the year and during the same period last year. A reduced proportion of rough sleepers who are seen only once in the period is slightly below target and Q3 figure. However, fewer went on to join the living on the streets cohort in Q4.

Priority 4: Children have the best start in life

		Target	Q1	Q2	Q3	Q4	RAG	Comments
4.1	Percentage of children achieving good level of development in foundation stage profile (FSP)	% above London rate: Pan London average 2018 73.8%	n/a	78.9%	n/a	n/a	G	2018/19 figures are yet to be collated for reporting. Performance for all Early Years Foundation Stage Profile (EYFSP) pupils, including those in private, voluntary and independent settings is 81.3% (n = 48). Performance for children at Sir John Cass's Foundation Primary School is 77.4%. However, that of City residents attending Sir John Cass's and Islington primary schools (19 pupils) is in line with target at 78.9**%.**
4.2	Percentage inequality gap in achievement across all the Early Learning Goals	% below London rate: Pan London average 2018 31.4%	n/a	29.4%	n/a	n/a	G	Performance for all children, including those in independent, private and voluntary settings is 29.4% on the most recent measure (n = 48). Result for the City's maintained school – John Cass – is 33.3% (n=31).
4.3	Percentage of assessments for children's social care carried out within 45 days of referral	Above the Inner London average 2018: 77.9%	54.5%	100%	100%	80% (YTD)	G	A total of 42 Child and Family Assessments were completed during the year, taking an average of 35.7 days. The YTD figure exceeds the target.
4.4	Take up of Youth Services for children and young people with SEND	Increase in participation of target groups	3	4	1	6	G	The Q4 performance is the highest this year, and double that in Q1.

Priority 5: Promoting healthy behaviours

		Target	Q1	Q2	Q3	Q4	RAG	Comments
5.1	Percentage of people engaging in the City smoking cessation programmes who quit smoking	42% (n=500)	51% (n=102)	52% (n=91)	74% (n=77)	60% (n=91)	G	YTD performance is 59% (n = 210/361), which is above target. The number of new starters is below target – 361 against a target of 500.
5.2	Residents taking up an NHS check	529 (annual)	71	183	106	106	A	The overall figure for 2018-19 is 466 (88%). Challenges for the service include limitation of available venues and issues with community engagement. These are being addressed.
5.3	Number of participants in the exercise on referral programme who are still active 6 months after their initial assessment	50	0	0	5	7	R	The overall figure is 12 for 2018-19, representing only 24% of the annual target. This programme is under review for decommissioning.
5.4	Use of the Golden Lane Sport and Fitness Centre by young people	7282 Visits	1773 Visits	1606 Visits	1635 Visits	1,512 Visits	G	A total of 6,526 visits were made in 2018-19, 90% of the target. It should be noted that these figures include residents of other local areas. We are looking at how we develop this measure to capture use by City residents.
5.5	Participation in Business Healthy programme	Newsletter Subscribers: 1400; Individual Orgs: 1200 by December 2018	Newsletter Subscribers: 1064; Individual Orgs: 766	Newsletter Subscribers: 1053; Individual Orgs:797	Newsletter Subscribers: 1070; Individual Orgs: 798	n/a	Not RAG-rated	The reporting cycle for this indicator ended in December 2018, with performance 26% below the target. This reflects the impact of GDPR. Compared to December 2017, the number of individual member organisations increased by 22% and the number of individual subscribers rose by 3%.
5.6	Take up of e-services for sexual health testing - % of people who return a kit and receive their results within 21 days of ordering	70%	77%	n/a	78%	71.6%	G	51,788 kits requested in Q4, with 37,080 kits returned.